



NEIGRIHMS

North Eastern Indira Gandhi Regional Institute of Health & Medical Sciences
(An Autonomous Institute, Ministry of Health and Family Welfare, Government of India)
Directors Block Mawdiangdiang, Shillong, Meghalaya-793018

F.No:NEIGR/S&P/O - 02/2022-23/Pt I

Date: 13-12-2023

Notification of Award No:NEIGR/S&P/OT/BB/G-724/2023-24/GEMC-511687776067169

PO ID:PO12230002 / Approved Date:13-12-2023

Indent-No: IN12230002

To

M/s Biosis Medical Services ,
House no-96,By lane no4,B. K.Kakoti Road
,Ullubari,Ghy-08, Tel:9706080206,
biosismedical@gmail.com

Principal:

M/s Carl Zeiss India (Bangalore) Pvt. Ltd.,
Plot No. 03, Jigani Link Road
Bommasandra Industrial Area
Bangalore,India-560099, Tel:08043438000,
info.in@zeiss.com

Sub: Award for Supply, Installation, Testing and Commissioning of 2 units of Visual Field Analyzer (Carl Zeiss, HFA3 860) against buy back of old existing Obsolete and Unserviceable 2 units of Auto Peri Meter (Carl Zeiss, HFA750) with 5 years warranty and thereafter 5 year CMC for department / section of Ophthalmology.

Reference:

- Tender Enquiry No: GEM/2022/B/2712474
- Offer No: NA
- Price Justification No:249/PS/FO/21-22, Dated 26/08/2021
- Price Discount Letter No:Discounted on GEM
- PO Remarks:Approved in the Meeting of the 64th Procurement Committee held on 06/02/2023, vide agenda no - C - 6/64 and also approval by the Ministry of Health & Family Welfare, (NE Section) Government of India vide F. No : U-12012/36/2023-NE, Dated 06/09/2023. Buy back offer for 2 units of old, existing, Obsolete and Unserviceable Auto Peri Meter (Carl Zeiss, HFA750) for Rs. 5,01,760 against declared Reserve value of Rs. 4,98,131. Delivery Schedule of GEM Contract will prevail.

This Order/Memorandum issues with concurrence of Finance Branch vide their UO No C - 840/2023-24 Dated 25-09-2023

Dear Sir/Madam,

With reference to Tender Enquiry No: **GEM/2022/B/2712474** and your Bid/Offer **NA** in response an order is hereby placed on you for the complete turnkey contract of supply, transportation, installation, commissioning, provision of technical assistance, after sales service, maintenance service and other such obligations of the tenderer, training at bidders cost and demonstration of Medical equipment at this Institute, as per details indicated herein.

This order which is intended for the supply of the store detailed in the scheduled below, in accordance with the terms & conditions of NEIGRIHMS /Government of India and in the manner specified herein, shall operate to create a specific contract between the contractor (with whom the contract referred to and the requisition are placed) on one part and NEIGRIHMS, Shillong, on the other part.

Sl. No	Description Of Goods	Unit	Rate Per Unit	Total Amount on(DDP at Consignee Site)
	① Dr T Hating et al / 1600 - Ophthalmology			② Dr Benjamin

PO12230002 / NEIGR/S&P/OT/BB/G-724/2023-24/GEMC-511687776067169

② Dr Benjamin / 1600 - Ophthalmology
③ Dr Benjamin / 1600 - Ophthalmology
④ Dr Benjamin / 1600 - Ophthalmology
⑤ Dr Benjamin / 1600 - Ophthalmology
⑥ Dr Benjamin / 1600 - Ophthalmology
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㊽ Dr Benjamin / 1600 - Ophthalmology
㊾ Dr Benjamin / 1600 - Ophthalmology
㊿ Dr Benjamin / 1600 - Ophthalmology

1

Visual Field Analyzer (Make:Carl Zeiss India (Bangalore) Pvt. Ltd.,Model:ZEISS HFA3 860 Humphrey Visual Field Analyzer)			
FOB Price/Ex-factory at Port /Airport of Loading	2nos	₹ 5,312,500.00	₹ 10,625,000.00
Goods & Service Tax (GST)		₹ 637,500.00	₹ 1,275,000.00
Total Price for NEIGRIHMS rate with 5 years warranty period			₹ 11,900,000.00

In words: INR One Crore Nineteen Lakhs Rupees Zero Paise

Total Price for inclusive delivered free (F.O.R) at Central stores / Department at NEIGRIHMS. Mawdiangdiang, Shillong - 793018 including loading, unloading, handling, transportation, weighbridge and other unforeseen charges.

Tenderer/ Vendors/ Contractor should note that the following terms and conditions will apply specifically in addition to the Rules and the Regulation as applicable to such purchases in the Government of India.

Warranty:

The Tenderer warrants comprehensively that the goods supplied under the contract is new, unused and incorporate all recent improvements in design and materials unless prescribed otherwise by the purchaser in the contract. The Tenderer further warrants that the goods supplied under the contract shall have no defect arising from design, materials (except when the design adopted and / or the material used are as per the purchaser's specifications) or workmanship or from any act or omission of the Tenderer, that may develop under normal use of the supplied goods under the conditions prevailing in India.

This warranty shall remain valid for the period mentioned above, after the goods or any portion thereof as the case may be, have been delivered to the final destination and installed and commissioned at the final destination and accepted by the purchaser in terms of the contract , unless specified otherwise in the SCC.

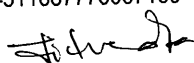
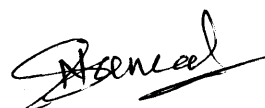
Upon receipt of such notice from the purchaser, the Tenderer shall, within 8 hours on a 24 (hrs) X 7 (days) X 365 (days) basis, repair or replace the defective goods or parts thereof, free of cost, at the ultimate destination. The Tenderer shall take over the replaced parts/goods after providing their replacements and no claim, whatsoever shall lie on the purchaser for such replaced parts/goods thereafter. In the event of any rectification of a defect or replacement of any defective goods during the warranty period, the same warranty for the rectified /replaced goods shall be applicable from the date such rectified / replaced goods starts functioning to the satisfaction of the purchaser.

The tender / Manufacturer /OEM has provide minimum two mandatory Periodic Preventive mentainance in a year throughout the contract period failing which action will be initiated according to terms & condition of the tender, including forfeiture of the performance bank guarantee.

Comprehensive Maintenance Contract (CMC):

The Purchaser/Consignee reserves the rights to enter into Annual Comprehensive Maintenance Contract (CMC) between Consignee and the Tenderer for the period after the completion of warranty period.

The consignee will enter into CMC with the Tenderer at the rates as stipulated in the contract. The payment of CMC will be made on six monthly basis after satisfactory completion of said period, duly certified by the consignee on receipt of bank guarantee for an amount equivalent to 3 % of the CMC value in the prescribed format given in Section XV valid till 2 months after expiry of entire CMC period.

21/24
referred

During CMC period, the Tenderer shall visit at each consignee's site for preventive maintenance including testing and calibration as per the manufacturer's service/ technical/ operational manual. The Tenderer shall visit each consignee site as recommended in the manufacturer's manual, but at least once in 6 months commencing from the date of the successful completion of warranty period for preventive maintenance of the goods.

The payment of Annual CMC will be made against the bills raised to the consignee by the Tenderer on six monthly basis after satisfactory completion of said period, duly certified by the HOD concerned /Competent Authority and on receipt of Bank Guarantee for an amount equivalent to 3 % of the CMC value valid till 2 months after expiry of entire CMC period. The payment will be made in Indian Rupees.

The tender / Manufacturer /OEM has provide minimum two mandatory Periodic Preventive mentainance in a year throughout the contract period failing which action will be initiated according to terms & condition of the tender, including forfeiture of the performance bank guarantee.

CMC Equipment Cost:

S.n o	Contract period	Units	Price Per Unit	Total Cost (Exclusive of GST)
1	Visual Field Analyzer (Make: Carl Zeiss India (Bangalore) Pvt. Ltd., Model: ZEISS HFA3 860 Humphrey Visual Field Analyzer)			
	6th year	2	₹ 159,338.98	₹ 318,677.97
	7th year	2	₹ 159,338.98	₹ 318,677.97
	8th year	2	₹ 159,338.98	₹ 318,677.97
	9th year	2	₹ 159,338.98	₹ 318,677.97
	10th year	2	₹ 159,338.98	₹ 318,677.97

Delivery Schedule(Supply, Instalation, Testing, Commisioning with turnkey works):

For Indigenous goods or for imported goods if supplied from India: 15 days from date of Notification of Award to delivery at consignee site. (Tenderers may quote earliest delivery period).

For Imported goods directly from foreign:

FOB Contracts- 15 days from the date of opening of L/C. The date of delivery will be the date of Bill of Lading or Airway Bill (Tenderers may quote the earliest delivery period).

DDP Contracts: 15 days from the date of opening of L/C. The date of delivery will be the date of receipt by the consignee as in Consignee Receipt Certificate (Tenderers may quote the earliest delivery period).

Subject to the stipulation, if any, in the bidding document, the Tenderer shall be required to perform the services viz. Installation, commissioning, supervision, demonstration, complete turnkey works, providing required jigs and tools for assembling, Civil works required for the completion of the installation, training of Consignee's Doctors, Staff, operators, etc for operating and maintaining the goods, supplying the required number of operation & maintenance manual for the goods

Liquidated Damages:

If the Tenderer fails to deliver any or all of the goods or fails to perform the services within the time frame(s) incorporated in the contract, the purchaser shall, without prejudice to other rights and remedies available to the purchaser under the contract, deduct from the contract price, as liquidated damages, a sum equivalent to 0.5% per week of delay or part thereof on delayed supply of goods and/or services until actual delivery or performance subject to a maximum of 10% of the contract price. Once the maximum is reached, purchaser may consider termination of the contract as per GCC 24. During the above-mentioned delayed period of supply and /or performance, the conditions incorporated under GCC sub-clause 22.4 above shall also apply. Payment shall be made subject to recoveries, if any, by way of liquidated damages or any other charges as per terms & conditions of GCC.

Performance Security:

Within thirty (30) days from date of the issue of Notification of Award by the purchaser, the Tenderer, shall furnish Performance Security to the purchaser for an amount equal to three percent (3%) of the total value of the contract, valid for a period of sixty days (60) beyond the date of completion of all contractual obligations including the warranty obligations. In the event of any failure /default of the tenderer with or without any quantifiable loss to the government including furnishing of consignee wise Bank Guarantee for CMC security, the amount of the performance security is liable to be forfeited

Performance Security may be furnished in the form of an Account Payee, Demand Draft, Fixed Deposit Receipt / Bank Guarantee from a Commercial Bank. Bid security should be refunded to the successful bidder on receipt of Performance Security.

Bidder /Tenderer are also required to sign the rate contract agreement, within 21 (twenty one) days from the issue of the notification of award, failing which EMD /Bid Security shall be forfeited.

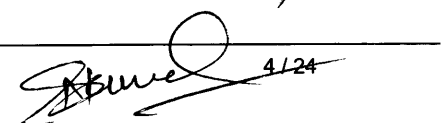
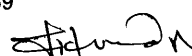
Payment:

Payment shall be made subject to recoveries, if any, by way of liquidated damages or any other charges as per terms & conditions of GCC. Payment for domestic goods shall be made in Indian rupees as specified in the GCC clause 21.1. For Imported goods, 90% of the net FOB /CIF price (less Indian Agency Commission) as the case may be, through irrevocable, non-transferable Letter of Credit (LC) opened in favour of the Foreign Principal in a bank in his country and remaining as per the terms & conditions indicated in GCC clause 21.

Corrupt or Fraudulent Practices /Code of Integrity:

It is required by all concerned namely the Consignee/Tenderers/Suppliers etc to observe the highest standard of ethics during the procurement and execution of such contracts and to abide by the Code of Integrity Act, as per GFR 2017. In pursuance of this policy, the Purchaser: - defines, for the purposes of this provision, the terms set forth below as follows: "corrupt practice" means the offering, giving, receiving or soliciting of any thing of value to influence the action of a public official in the procurement process or in contract execution; and "fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of the Purchaser, and includes collusive practice among Tenderers (prior to or after Tender submission) designed to establish Tender prices at artificial non-competitive levels and to deprive the Purchaser of the benefits of free and open competition; Will reject a proposal for award if it determines that the Tenderer recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question; Will declare a firm ineligible, either indefinitely or for a stated period of time, to be awarded a contract by the purchaser if it at any time determines that the firm has engaged in corrupt or fraudulent practices in competing for or in executing the contract

Settlement of Disputes


4/24

If there is any dispute or differences, the same may be referred to Director, NEIGRIHMS. Director, NEIGRIHMS or his authorized representative shall be the final authority in all disputes and decision taken by the authority will be binding on all concerned. Therefore, the jurisdiction in respect of settlement of disputes in Stores & Civil contracts shall be as per the Commercial Courts, Commercial Division and Commercial Appellate Division of High Courts (Amendment) Ordinance 2018, wherein the provision for pre-institution mediation, has been made mandatory in respective cases by the parties to the disputes.

Name of the Consignee:

Director, North Eastern Indira Gandhi Regional Institute of Health and Medical Sciences, Mawdiangdiang, Shillong -793018 (Meghalaya), INDIA

All other terms & conditions are as per Tender Enquiry No / Offer No.: GEM/2022/B/2712474 / NA

(Kindly refer to the tender /bid document for all required Annexures /Proforma/Forms)

Validated By,
harendra dey
13-12-2023 17:28:42

Yours faithfully,



Stores & Procurement Officer,

For and on behalf of Director, NEIGRIHMS, Shillong


Copy to:

Indenting Officer /Inspection authority- Head /Incharge, Department / Section of Ophthalmology
Central /Ancillary Store
Biomedical Engineer
Purchase Order Master / Relevant File
Stores Section Record

① Mr. Tamer Malik @ R. Benjamin
② GME / JMS / JMS / R. Chakraborty
Asst. Secy. / JMS / JMS / JMS
③ DOA / DOA / DOA / JMS
M. Ramani / IT Cell for
uploading on
website

Enclosed:

- Annexure : Technical Specification
- Annexure : Tender Form (Section -X)
- Annexure : Compliance Statement
- Annexure : Manufacturer's Authorization /Acceptance Letter
- Annexure : Others



ZEISS

Ref : CZI/GEM/NEIGRIHMS/HFA/06/2022

Date : November 18th, 2022

To

The Deputy Director

North Eastern Indira Gandhi Regional Institute of Health
and Medical Sciences (NEIGRIHMS)

Mawdiangdiang, Shillong - 793018

Meghalaya, India

Carl Zeiss India (Bangalore) Pvt. Ltd.

Regd. Office

Plot No. 3, Jigani Link Road

Bommasandra Industrial Area

Bangalore - 560 099, INDIA

Tel. : 91-80-43438000

Fax. : 91-80-43438229

E-mail : info.in@zeiss.com

Web : www.zeiss.co.in

CIN: U33125KA2009PTC049465

Subject : Technical Compliance Statement for Visual Field Analyzer (Q3)
(Our Model : ZEISS HFA3 860)

Reference : GEM/2022/B/2712474 Dated : 07-11-2022

Dear Sir,

We, Carl Zeiss India (Bangalore) Private Limited are hereby enclosing the technical compliance statement for **Visual Field Analyzer (Q3) (Our Model : ZEISS HFA3 860)**.

Serial No	Technical Specification for Visual Field analyzer	Compliance Yes/No	Deviation
	The system should have following features		No Deviation
a)	High quality Goldman standard automated full field Perimetry of International standard with bowl size radius =30cm.	Yes	No Deviation
b)	Computer & Monitor should be integrated in the perimeter No external computer).	Yes	No Deviation
c)	Stimulus size I, II, III, IV & V.	Yes	No Deviation
d)	Background illumination 31.5Asb.	Yes	No Deviation
e)	Maximum temporal range 80Deg.	Yes, 90Deg, better than asked specification	No Deviation
f)	Suitable for central 30, neurological tests as well as full field testing.	Yes	No Deviation
g)	Central field test patterns 30-2, 24-2, 10-2, Macula.	Yes	No Deviation
h)	Peripheral field test pattern 60-4, Nasal Step, custom test.	Yes	No Deviation
i)	Threshold test strategies full threshold, SITA standard, SITA Fast, Full threshold, Fast Pack, SITA-SWAP.	Yes	No Deviation
j)	Screening field test P-60, FF-80, FF-120, FF-240, Nasal Step for periphery.	Yes	No Deviation

Ahmedabad :

101, 1st Floor

Sun Square

Near Nest Hotel

Off C. G. Road, Navrangpura

Ahmedabad-380009, INDIA

Tel. : 91-79-40320301

Chennai :

Anna Nagar, 11th, 12th Floor

Dr. Radhakrishnan Salai

Mylapore

Chennai - 600 004, INDIA

Tel. : 91-44-28112600

Hyderabad :

Krishna House, No. 8-2nd Flr

Banjara Hills

Hyderabad - 500 044, INDIA

Tel. : 91-40-23354191

Tel. : 91-40-23354196

Kolkata :

Victoria Park

2nd Floor, Sector V, Salt Lake

Kolkata 700 091, INDIA

Tel. : 91-33-40612800

Fax. : 91-33-40612831

Mumbai :

Solkane Corporate Park

Bldg. No. 2, Unit No. 1, 1st

M. Vasanti Road, Chakala

Andheri (East)

Mumbai - 400 093, INDIA

Tel. : 91-22-28216793/94/95

New Delhi :

J-2806, Modern Co-operative

Industrial Estate

Mathura Road

New Delhi - 110044, India

Tel. : 91-11-45156000

Fax. : 91-11-45156010 / 11

Pune :

6 / 2nd Floor

Chinchwad Gaoth

Chinchwad

Pune - 411033, INDIA

Tel. : + 91 20 27353



k)	Screening test strategies Two zone, Three Zone and Quantify Defects.	Yes	No Deviation
l)	Glaucoma hemi field test, Heijl -Kraukau blind spot monitor	Yes	No Deviation
m)	Video eye monitoring, Gaze Tracking monitoring system,	Yes	No Deviation
n)	Vertex Monitoring and Head Tracking.	Yes	No Deviation
o)	Touch screen on CRT Monitor, Keyboard & provision of external monitor & Keyboard.	Yes	No Deviation
p)	Internal hard disk drive.	Yes	No Deviation
q)	Stimulation duration 200ms, wavelength Broad band visible light	Yes	No Deviation
r)	Stimulus/Background colour White on White.	Yes	No Deviation
s)	SWAP (Blue on Yellow) perimetry, Auto Pupil Measurement.	Yes	No Deviation
t)	Kinetic testing & Custom Kinatic testing.	Yes	No Deviation
u)	Motorised chinrest, Motorised table, Laser Jet Printer	Yes, Motorized chinrest present. Zeiss certified motorized table from India (Make in India), Laser jet Printer Local Supply from India.	No Deviation
v)	Glaucoma Progression Analysis (GPA) Software for Monitoring disease progression. With visit wise graph & Visual Field Index (VFI).	Yes	No Deviation
w)	RelEye monitor.	Yes	No Deviation
x)	Automated liquid Trial Lens (Auto TLC).	Yes	No Deviation
y)	Forum Software for Archiving & Offline analysis of patient data & GPA analysis etc.	Yes	No Deviation
z)	HFA DICOM Gateway.	Yes	No Deviation

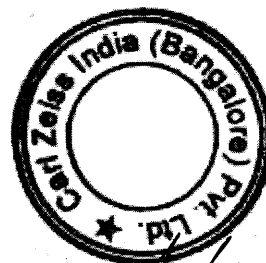
For Carl Zeiss India (Bangalore) Private Limited

Atul S Patwardhan

Atul S Patwardhan

Head of Business Development & Marketing, (OPT)

Mob: +91 9769631124 || Email: atul.patwardhan@zeiss.com



Atul S Patwardhan

Atul S Patwardhan
Atul S Patwardhan
Atul S Patwardhan



Ref : CZI/GEM/NEIGRIHMS/HFA/01/2022

Date : November 17th, 2022

To
The Deputy Director
North Eastern Indira Gandhi Regional Institute of Health
and Medical Sciences (NEIGRIHMS)
Mawdiangdiang, Shillong - 793018
Meghalaya, India

Carl Zeiss India (Bangalore) Pvt. Ltd.

Regd. Office
Plot No. 3, Jigani Link Road
Bommasandra Industrial Area
Bangalore - 560 099, INDIA

Tel. : 91-80-43438000

Fax. : 91-80-43438229

E-mail : info.in@zeiss.com

Web : www.zeiss.co.in

CIN: U33125KA2009PTC049465

Subject : Manufacturer's Authorization for Visual Field Analyzer (Q3)
(Our Model : ZEISS HFA3 860)

Reference : GEM/2022/B/2712474 Dated : 07-11-2022

Dear Sir,

We **Carl Zeiss India (Bangalore) Private Limited**, 100% subsidiary of **Carl Zeiss Meditec, Germany** who are established and reputable manufacturers of Medical equipment having factories at Germany, Italy, USA and Singapore hereby authorize **M/s. Biosis Medical Services**, House No. 96, Bye Lane No.4, Near DGP Office, Ulubari, Guwahati 781007 Assam India on our behalf to participate at the above-mentioned tender for **Visual Field Analyzer (Q3) (Our Model : ZEISS HFA3 860)**.

Our other responsibilities include:

1. Installation & Warranty
2. After Sales Service

The Services to be rendered **M/s. Biosis Medical Services**, House No. 96, Bye Lane No.4, Near DGP Office, Ulubari, Guwahati 781007 Assam India are as under

1. Order Processing & fulfillment of other tender requirements
2. Co-ordination for installation & servicing.

Yours truly,

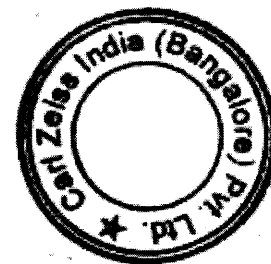
For **Carl Zeiss India (Bangalore) Private Limited**

Atul S Patwardhan

Atul S Patwardhan

Head of Business Development & Marketing, (OPT)

Mob: +91 9769631124 || Email: atul.patwardhan@zeiss.com



Signature of Atul S Patwardhan

Ahmedabad :
101, 1st Floor
Sun Square Building
Near Nest Hotel
Off C. G. Road, Navrangpura
Ahmedabad-380009, INDIA
Tel. : 91-79-40320301
Fax : 91-79-40320302

Chennai :
New No. 119, 8 Floor
Opp. Savera Hotel
Dr. Radhakrishnan Salai
Mylapore
Chennai - 600 004, INDIA
Tel. : 91-44-28112600
Fax : 91-44-28112700

Hyderabad :
Krishnama House, No. 8-2-418
5th Floor, Road No. 7
Banjara Hills
Hyderabad - 500 034, INDIA
Tel. : 91-40-23354191
Tel. : 91-40-23354196
Fax : 91-40-23354077

Kolkata :
Victoria Park
Plot 332, Block GN
2nd Floor, Sector V, Salt Lake
Kolkata-700 091, INDIA
Tel. : 91-33-40612800
Fax : 91-33-40612831

Mumbai :
Solitaire Corporate Park
Bldg. No. 2, Unit No. 1, 151
M. Vasanti Road, Chakala
Andheri (East)
Mumbai - 400 093, INDIA
Tel. : 91-22-28318793/94/95
Fax : 91-22-28318700

New Delhi :
A-26/6, Mohan Co-operative
Industrial Estate
Mathura Road
New Delhi - 110044, India
Tel. : 91-11-45156000
Fax : 91-11-45156010 / 11

Pune :
CTS No. 4270
Elpro Campus
Chinchwad Gaon
Chinchwad
Pune - 411033, IND
Tel. : + 91 20 2735

Signature of Atul S Patwardhan

ZEISS

Ref : CZI/GEM/NEIGRIHMS/HFA/06/2022

Date : November 18th, 2022

To
The Deputy Director
North Eastern Indira Gandhi Regional Institute of Health
and Medical Sciences (NEIGRIHMS)
Mawdiangdiang, Shillong - 793018
Meghalaya, India

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	The system should have following features		No Deviation
a)	High quality Goldman standard automated full field Perimetry of International standard with bowl size radius =30cm.	Yes	No Deviation
b)	Computer & Monitor should be integrated in the perimeter No external computer).	Yes	No Deviation
c)	Stimulus size I, II, III, IV & V.	Yes	No Deviation
d)	Background illumination 31.5Asb.	Yes	No Deviation
e)	Maximum temporal range 80Deg.	Yes, 90Deg, better than asked specification	No Deviation
f)	Suitable for central 30, neurological tests as well as full field testing.	Yes	No Deviation
g)	Central field test patterns 30-2, 24-2,10-2, Macula.	Yes	No Deviation
h)	Peripheral field test pattern 60-4, Nasal Step, custom test.	Yes	No Deviation
i)	Threshold test strategies full threshold, SITA standard, SITA Fast, Full threshold, Fast Pack, SITA-SWAP.	Yes	No Deviation
j)	Screening field test P-60, FF-80, FF-120, FF-240, Nasal Step for periphery.	Yes	No Deviation

Ahmedabad :
 101, 1st Floor
 Sun Square Office
 Near Nest Hotel
 Off C. G. Road, Navrangpura
 Ahmedabad-380009, INDIA
 Tel. : 91-79-40320301

Chennai :
 New No. 119, 8 Floor
 Dr. Radhakrishnan Salai
 Mylapore
 Chennai - 600 004, INDIA
 Tel. : 91-44-28112600

Hyderabad :
 Krishna House, No. 6-2-416
 Banjara Hills
 Hyderabad - 500 034, INDIA
 Tel. : 91-40-23354191
 Tel. : 91-40-23354196

Kolkata :
 Victoria Park
 2nd Floor, Sector V, Salt Lake
 Kolkata 700 091, INDIA
 Tel. : 91-33-40612800
 Fax. : 91-33-40612831

Mumbai :
 Solitaire Corporate Park
 Bldg. No. 2, Unit No. 1, 151
 M. Vasanti Road, Chakala
 Andheri (East)
 Mumbai - 400 093, INDIA
 Tel. : 91-22-28316793/94/95

New Delhi :
 Ar-206, Mahan Cooperative
 Industrial Estate
 Mathura Road
 New Delhi - 110044, India
 Tel. : 91-11-45156000
 Fax. : 91-11-45156010/11

Pune :
 91/24, C-1
 Chinchwad Gaoth
 Chinchwad
 Pune - 411033, INDIA
 Tel. : +91 20 2735392



k)	Screening test strategies Two zone, Three Zone and Quantify Defects.	Yes	No Deviation
l)	Glaucoma hemi field test, Heijl -Kraukau blind spot monitor	Yes	No Deviation
m)	Video eye monitoring, Gaze Tracking monitoring system,	Yes	No Deviation
n)	Vertex Monitoring and Head Tracking.	Yes	No Deviation
o)	Touch screen on CRT Monitor, Keyboard & provision of external monitor & Keyboard.	Yes	No Deviation
p)	Internal hard disk drive.	Yes	No Deviation
q)	Stimulation duration 200ms, wavelength Broad band visible light	Yes	No Deviation
r)	Stimulus/Background colour White on White.	Yes	No Deviation
s)	SWAP (Blue on Yellow) perimetry, Auto Pupil Measurement.	Yes	No Deviation
t)	Kinetic testing & Custom Kinatic testing.	Yes	No Deviation
u)	Motorised chinrest, Motorised table, Laser Jet Printer	Yes, Motorized chinrest present. Zeiss certified motorized table from India (Make in India), Laser jet Printer Local Supply from India.	No Deviation
v)	Glaucoma Progression Analysis (GPA) Software for Monitoring disease progression. With visit wise graph & Visual Field Index (VFI).	Yes	No Deviation
w)	RelEye monitor.	Yes	No Deviation
x)	Automated liquid Trial Lens (Auto TLC).	Yes	No Deviation
y)	Forum Software for Archiving & Offline analysis of patient data & GPA analysis etc.	Yes	No Deviation
z)	HFA DICOM Gateway.	Yes	No Deviation

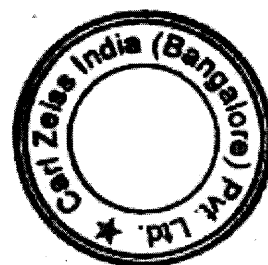
For Carl Zeiss India (Bangalore) Private Limited

Atul S Patwardhan

Atul S Patwardhan

Head of Business Development & Marketing, (OPT)

Mob: +91 9769631124 || Email: atul.patwardhan@zeiss.com



Atul S Patwardhan

Contract | अनुबंध



Contract No | अनुबंध क्रमांक: GEMC-511687776067169

Generated Date | अनुबंध तिथि: 30-Sep-2023

Bid/RA/PBP No. | बोली/आरए/पीबीपी संख्या: GEM/2022/B/2712474

Organisation Details | संगठन विवरण

Type | प्रारूप: Central Autonomous
Ministry | मंत्रालय: Ministry of Health and Family Welfare
Department | विभाग: Department of Health and Family Welfare
Organisation Name | North Eastern Indira Gandhi Regional Institute of Health and
संगठन का नाम: Medical Sciences (NEIGRIHMS)
Office Zone | कार्यालय क्षेत्र: Neigrihms, Shillong

Buyer Details | खरीदार विवरण

Designation | पद: Stores and Procurement Officer
Contact No. | संपर्क नंबर: 0364-2539032-213
Email ID | ईमेल आईडी: harendra.dey@nic.in
GSTIN | जीएसटीआईएन: N
Address | पता: P.O. NEIGRIHMS, Mawdiangdiang, Shillong,
EAST KHASI HILLS, MEGHALAYA-793018, India

Financial Approval Detail | वित्तीय स्वीकृति विवरण

IFD
Concurrence | Yes
आईएफडी सहमति
Designation
of
Administrative Director, File No.: NEIGR/S&P/ O-2/2022-23/Pt-I, Buy back amount for
Approval | 2 no of Visual Filed Analyser (MAKE: CARL ZEISS MODEL: HFA 750i) at
प्रशासनिक Rs 5,01,760 against DRV of Rs 4,98,131.00- processed vide 58th and 64
अनुमोदन का th PC and F.NO. U.12012/36/2023/NE
पदनाम:
Designation
of Financial
Approval | DDA & DFA -C-840/23-24 -25-09-2023
वित्तीय अनुमोदन
का पदनाम:

Paying Authority Details | भुगतान प्राधिकरण विवरण

Role: PAO
Payment Mode | Offline
भुगतान का तरीका:
Designation | पद: A Accounts officer
Email ID | ईमेल आईडी: accounts.neigrihms@nic.in
GSTIN | जीएसटीआईएन: N
Address | पता: P.O. NEIGRIHMS, Mawdiangdiang, Shillong,
KHASI HILLS EAST, MEGHALAYA-793018, India

Seller Details | विक्रेता विवरण

GeM Seller ID | जेम विक्रेता आईडी: AFC3190000810439
Company Name | कंपनी का नाम: Biosis Medical Services
Contact No. | संपर्क नंबर: 09706080206
Email ID | ईमेल आईडी: biosismedical@gmail.com
Address | पता: HNO 96,4th Bye Lane B K Kakoti Road, Ulubari,
Guwahati, assam-781007, -
MSME verified | एमएसएमई सत्यापित: No
MSME Registration number | एमएसएमई पंजीकरण संख्या: -
GSTIN | जीएसटीआईएन: 18ABZPA0454A1ZX

*GST / Tax invoice to be raised in the name of | जिसके नाम के पक्ष में GST/TAX इनवॉइस पेश किया जाएगा - Buyer

Delivery Instructions | वितरण निर्देश: NA

Product Details | उत्पाद विवरण

#	Item Description आइटम विवरण	Ordered Quantity आइटम विवरण	Unit इकाई	Unit Price (INR) इकाई मूल्य (INR)	Tax Bifurcation (INR) कर विभाजन (INR)	Price (Inclusive of all Duties and Taxes in INR) मूल्य (INR में सभी शुल्क और कर सहित)
1	Product Name उत्पाद का नाम: ZEISS Visual Field Analyzer with Both manual & Automated Mode Brand ब्रांड: ZEISS Brand Type ब्रांड प्रकार: Registered Brand Catalogue Status कैटलॉग की स्थिति: OEM verified catalogue Selling As कैसे बेचा जा रहा है: OEM verified Reseller Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: Visual Field Analyzer (Q3) Model मॉडल: ZEISS HFA3 860 Humphrey Visual Field Analyzer HSN Code एचएसएन कोड: 9018	2	pieces	5,950,000	GST जीएसटी (12%) : 1,275,000 GST Cess 1 जीएसटी उपकर 1 (0%) : 0 GST Cess 2 जीएसटी उपकर 2 (0 per accounting unit) : 0 Input Tax Credit (ITC) on GST जीएसटी पर इनपुट टैक्स क्रेडिट (आईटीसी) : - ITC on GST Cess 1 जीएसटी उपकर पर आईटीसी 1 : - ITC on GST Cess 2 जीएसटी उपकर पर आईटीसी 2 : -	11,900,000
Total Order Value कुल ऑर्डर मूल्य (in INR)						11,900,000

Consignee Detail | परेषिती विवरण

PO12230002 | NEIGR/S&P/OT/BB/G-724/2023-24/GEMC-511687776067169

Delivery Start After |

Delivery To Be

S.No क्र.सं.	Consignee परेक्षिती	Item वस्तु	Lot No. लॉट नंबर	Quantity मात्रा	दिनांक के बाद डिलीवरी शुरू करना है	Completed By वितरण पूरा कब तक करना है
1	Designation पद : - Email ID ईमेल आईडी : con18.neigrihms.ml@gembuyer.in Contact संपर्क : 0364-2538044- GSTIN जीएसटीआईएन : - Address पता : P.O. NEIGRIHMS, Mawdiangdiang, Shillong, EAST KHASI HILLS, MEGHALAYA-793018, India	ZEISS Visual Field Analyzer with Both manual & Automated Mode	-	2	30-Sep-2023	29-Dec-2023

Product Specification for ZEISS Visual Field Analyzer with Both manual & Automated Mode

Specification विनिर्देश	Sub-Spec उप-विनिर्देश	Value मूल्य
Standards	Conformity to standard for product	Visual field analyzer should have Goldman standard or international Standard with automated full field 90 degree perimetry
Performance Parameters	Purpose	It is an instrument to measure peripheral (side) vision
	Integrated computer system provided	Yes
	Data Storage Capacity in GB	500
	Availability of CD/ DVD Drive/USB	Yes
	Type of display used	Touch Screen LCD
	Type of Stimulus size	III
	Type of visible light	Broad band visible light
	Stimulus or background color	White on White
	Temporal Range should be suitable for central 30 /central 24 & full fields testing	Yes
	Type of central fields test pattern to analyse	30 to 2
	Type of peripheral field test pattern to analyse	60-4
	Type Threshold test strategies	SITA Fast
	Type of Screening field test to analyse	P-60
	Type of Screening field strategies to analyse	Quantity defects
	Kinetic perimetry	Both manual & Automated
	Facility of Glaucoma hemi-field test & Blind test monitor	Yes
	Facility of Video eye monitoring,	Yes
	Facility of Gaze tracking monitoring system	Yes
	Availability of Verte monitoring and Head tracking	Yes
	Availability of Inbuilt trial lens holder along with rimless lenses of different power in trial lens boxas accessories	Yes
	Facility Touch screen on CRT Monitor or LCD, Key board and provision of external monitor and key board	Yes
	Facility to take Back up on USB drive	Yes
	Facility to connect with other device like Fundus Camera,OCT	Yes
	Availability of automatic pupil size measurement	Yes
	Facility of Motorized chin rest	Yes
	Original motorized table provided	No (for local)
	Facility of Glaucoma progression analysis (GPA) software for monitoring disease progression with visit wise graph and VFI index	Yes
	RelEye monitor provided	Yes
	Facility of Automatic trial lens	No
	Provision of good quality laser jet printer/post script network printer	Yes
	Database software used	DICOM
	Comprehensive Warranty in years for complete equipment which shall be from the date of handing over of equipment to consignee	5
	Product Literature to be provided must Original and Photocopies/computer generated copies are not acceptable	Yes
FC12230002 / NEIGRIHMS/BIOT/BB/G-724/2023-24/CEMC-51168776067469		No CMC after warranty

	Operating temperature & humidity	10 -40 degree C & Humidity of 15-90%
	Main cable with power socket of standard indian make to be provided	Yes
Dimensional Parameters	Size of bowl radius in cm	30 cm
	Bowl Illumination in Asb(apostilb)	31.5
	Maximum intensity in Asb	10000
	Stimulation duration in ms	200
	Temporal Range in degrees	90
	Size of machine (L xWxH) in mm x mm x mm	460x510x580
	Weight of machine in kg	26.9
Certificates and Reports	Availability of Certificate from OEM/principal regarding approval of service center maintained by seller	Yes
	Certifications for product	US FDA (with verified document)
	Certification no and date to be indicated	4719-1-2020 DATED 27.01.2020
	Manufacturer should have ISO certification for quality standards	Yes
	ISO Certification No and date	250712 MP2016
	Copies of certifications to be furnished to buyer on demand after placement of order	Yes

Comprehensive maintenance charges for | व्यापक रखरखाव के लिए शुल्क ZEISS Visual Field Analyzer with Both manual & Automated Mode

Service Year सेवा वर्ष	CMC Percentage सीएमसी प्रतिशत	Tax Bifurcation कर द्विभाजन
CMC charges for 1 st year after warranty period in % of cost of equipment	3.16%	GST जीएसटी: 12% GST Cess 1 जीएसटी उपकर 1: 0% Input Tax Credit (ITC) on GST जीएसटी पर इनपुट टैक्स क्रेडिट (आईटीसी): - ITC on GST Cess 1 जीएसटी उपकर पर आईटीसी 1: -
CMC charges for 2 nd year after warranty period in % of cost of equipment	3.16%	
CMC charges for 3 rd year after warranty period in % of cost of equipment	3.16%	
CMC charges for 4 th year after warranty period in % of cost of equipment	3.16%	
CMC charges for 5 th year after warranty period in % of cost of equipment	3.16%	

Buyer Defined Additional Specification for | खरीदार परिभाषित अतिरिक्त विशेषता के लिए ZEISS Visual Field Analyzer with Both manual & Automated Mode

Specification विनिर्देश	Value मूल्य
VFA specification	As per Specification attached and additional terms & conditions .The attached specification in ATC will supersede the above mentioned specification
Warranty & CMC	Warranty for 5 years followed by CMC for 5 years including Spares & service.
Accessories	As per Specification attached and additional terms & conditions .The attached specification in ATC will supersede the above mentioned specification

Corrigendum | सुद्धिपत्र

- Extended Upto | तक बढ़ाया गया : 2022-11-28 14:00:00
- Extended Upto | तक बढ़ाया गया : 2022-12-01 14:00:00
- Extended Upto | तक बढ़ाया गया : 2022-12-12 14:00:00
- Extended Upto | तक बढ़ाया गया : 2022-12-19 14:00:00
- Extended Upto | तक बढ़ाया गया : 2022-12-21 14:00:00
- Extended Upto | तक बढ़ाया गया : 2022-12-23 14:00:00

Additional Clauses for CMC | सीएमसी के लिए अतिरिक्त खंड

- CMC shall include preventive maintenance including calibration as per technical/ service /operational manual of the manufacturer, service charges and spares, after satisfactory completion of Warranty. During the CMC period commencing from date of the successful completion of warranty period, Service personnel shall visit each consignee site as recommended in the manufacturer's technical/ service /operational manual, at least once in six months or as per user requirement. Cost of consumables shall not be included in CMC. Further there will be 98% uptime warranty during CMC period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend CMC period by double the downtime period.
- CMC charges to be indicated as percentage of cost of equipment quoted for each year after the warranty period.
- GST shall be included in the CMC Charges quoted.
- Cost of CMC will be added for Ranking/Evaluation purpose with depreciation formula. A 10% discounting rate per year shall be applied on CMC Charges for price evaluation on Net Present Value.
- Payment for CMC will be made on quarterly basis after satisfactory completion of said period, duly certified by end user.
- While creating a bid or RA, buyers shall indicate whether CMC is required against Yes/No" options. If CMC Charges are included, an option for number of years for CMC required

after the warranty period shall be available. Under this option up to 10 years can be chosen for CMC charges beyond warranty period.

7. In case the bid has a provision for CMC, the warranty of the product will also be deemed to have been converted into Comprehensive warranty including preventive maintenance and calibration as per technical/ service /operational manual of the manufacturer, service charges and spares, during the Warranty Period also. Sellers are therefore advised to include the cost of Comprehensive Warranty including spares (excluding consumables) also in product Cost.

8. The CMC functionality shall be available in bid only and no direct RA shall be applicable. In case of bid to R/A decrement rules shall be applicable on total price inclusive of CMC charges. Bunching of products shall not be available while creating bids with CMC charges.

8.1. Buyer shall indicate number of years of warranty by selecting different options available in the field depending on warranty parameter applicable in category parameters for the equipment. No. of years of warranty indicated here shall supersede the warranty period indicated elsewhere in bid or product specifications. The Seller while participating in Bid/RA will get fields to indicate CMC charges as percentage depending on number of years of CMC selected by Buyer. The following shall be applicable, if 5 year CMC selected:

CMC charges for 1st year after warranty period- Percentage to be indicated- A1

CMC charges for 2nd year after warranty period- Percentage to be indicated- A2

CMC charges for 3rd year after warranty period - Percentage to be indicated- A3

CMC charges for 4th year after warranty period - Percentage to be indicated- A4

CMC charges for 5th year after warranty period - Percentage to be indicated- A5

Similarly, A6 to A10 are to be indicated for 6th to 10th year of CMC if applicable.

8.2. The calculation of CMC Charges shall take into account the number of years of warranty and duration of CMC as specified while creating bid.

8.3. In the price evaluation, the system shall provide function to calculate the cost of each equipment by formula indicated below including CMC and then show the inter-se-ranking of the bidders. The following are the variables

(i) Number of years for which CMC required.

(ii) Number of years of product warranty

The formula for calculating total cost including CMC charges shall be as under:

Total Cost for evaluation=

$C + C * \{ (A1/100) / (1.10^n) + (A2/100) / (1.10^{n+1}) + (A3/100) / (1.10^{n+2}) + (A4/100) / (1.10^{n+3}) + (A5/100) / (1.10^{n+4}) \}$ and so on

C - Cost for equipment quoted and n shall be number of years of product warranty specified.

If 2 year warranty specified, n shall be 2 and if 5 year warranty specified, n shall be 5. A1, A2, A3, A4 & A5 shall depend on how many years CMC selected. For 3 year CMC, only A1, A2 and A3 factors are to be taken into account and A4 and A5 will not be applicable.

8.4. CMC charges offered for each subsequent year should be same or higher than preceding year.

8.5. The CMC charges shall be offered within range of 3 to 10% of cost of equipment.

9. Since CMC charges are to be paid only later for each year during CMC period, applicable performance guarantee amount after placement of contract shall be based on the cost of equipment excluding the cost of CMC Charges.

10. Performance bank guarantee applicable for CMC is to be submitted at start of the CMC and shall be applicable between 2.5% to 10% as specified in bid on total CMC Charges. The PBG submitted after award of contract shall be released only after new PBG for the CMC period is submitted and accepted by buyer/consignee after due verification. Bank guarantee for CMC is to remain valid till completion of CMC period plus one year. The bank guarantee for CMC shall be submitted to buyer directly. In case, seller fails to submit the PBG or does not provide services for the CMC contract after expiry of warranty period then PBG of equipment shall be forfeited.

11. In case of splitting of order quantity, equipment cost and CMC charges offered by L1 bidder shall be matched by higher quoting eligible bidders on one-to-one basis. The equipment cost and CMC charges (year to year) shall be matched individually.

12. The CMC Contract shall be an offline contract to be handled by buyer. The payment of CMC will be made on quarterly basis after satisfactory completion of said period, duly certified by end user and scope of CMC will be as per para 1 above.

ePBG Detail ईपीबीजी विवरण	
Advisory Bank सलाहकार बैंक :	Bank Of Baroda
ePBG Percentage(%) ईपीबीजी प्रतिशत (%) :	3.00
The bidder shall furnish ePBG as applicable as per bid's terms and conditions बोली लगाने वाले को बोली के नियमों और शर्तों के अनुसार लागू ईपीबीजी प्रस्तुत करना होगा	

General Clauses w.r.t RCM/FCM | आरसीएम/एफसीएम के संबंध में सामान्य खंड

- Where ever RCM is applicable, for sellers (Regular GST registered seller who opted out of FCM as per notifications of GST like GTA , unregistered seller), Buyer have liability of paying the GST and GST cess to the government on the specified rate mentioned by them in this contract. Seller will invoice buyer with Zero GST and GST cess.
- For Registered sellers as per FCM, rates will be inclusive of prescribed rate of GST and GST cess. ITC available to buyer as shown in the bid document have been applied while evaluating the bids. Seller has liability of paying the GST and GST cess to the govt and same will be charged from buyer while invoice.
- For Registered sellers who opted for RCM while quoting for specified category under section 9(3) like GTA rates will be exclusive of GST and GST cess. GST and GST cess as indicated by the buyer in the bid document payment of GST and GST Cess will be the liability of buyer.
- For Unregistered sellers Liability of payment of GST and GST cess is in Buyers scope. GST and GST cess as indicated by the buyer in the bid document will be the liability of buyer . Unregistered seller will invoice buyer with zero GST and Zero GST cess.
- For sellers under Composition Scheme: There is no liability of payment of GST and GST cess in Buyers cope. Seller will invoice Zero GST and GST cess in the invoice to buyer.

Terms and Conditions | नियम और शर्तें

1. Special terms and conditions- Version:1 effective from 03-09-2020

1.1.1. Comprehensive warranty:

Comprehensive warranty shall include preventive maintenance including calibration as per technical/ service /operational manual of the manufacturer, service charges and spares,. During the warranty period commencing from date of the successful completion of warranty period, Service personnel shall visit each consignee site as recommended in the manufacturer's technical/ service /operational manual, at least once in six months. warranty shall not be including the consumables .Further there will be 98% uptime warranty during warranty period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend warranty period by double the downtime period.

2. Service centres:

PC12230002 / NEIGR/S&P/OT/BB/G-724/2023-24/GEMC-511687776067169

Details of Service outlets in India to render services for equipment to be furnished to buyer/consignees with complete address, telephone numbers, e mails etc at time of

making the supplies .It shall be the responsibility of seller to ensure that authorized service centres are available to cater to the areas where supplies are made within reasonable distance from where the service calls can be handled .Details of toll free numbers for service call and online registration of service requests also to be provided buyer/consignee at the time of supplies.

3. Source of supply:

It shall be responsibility of seller to provide Documents regarding source of equipments such as copy of Performa invoice or any other documents to establish that the products supplied are manufactured by OEM indicated and sourced from them .

4. Packing and Marking: Medical equipments being very delicate and sensitive packing for the goods should be strong and durable enough to withstand transit including transshipment (if any), rough handling, open storage etc. without any damage, deterioration etc. .The size, weights and volumes of the packing cases, remoteness of the final destination of the goods, availability or otherwise of transport and handling facilities at all points during transit up to final destination,. Quality of packing, the manner of marking within & outside the packages and provision of accompanying documentation shall take in to consideration the type of medical equipments being supplied. The accessories shall be suitably labelled and packed .Each of the package shall be marked on three sides with indelible paint of proper quality: indicating contract number and date , brief description of goods including quantity ,. Packing list reference number , country of origin of goods and any other relevant details.

5. Spare Parts:

Seller shall provide materials, information etc. pertaining to spare parts manufactured and supplied by the OEM . It shall be ensured that the required spares are available for purchase at least for 10 years from date of supplies .In case due to any reasons the production of the spare parts is discontinued sufficient advance notice should be given to the buyer/consignee before such discontinuation to provide adequate time to purchase the required spare parts etc. Further, OEM and their service centres/dealers shall carry sufficient inventories to assure ex-stock supply of consumables and spares for the equipments so that the same are available.

OEM or reseller shall always accord most favoured client status to the buyer/consignee and shall give the most competitive price for spares and consumables of its machines/equipments supplied

6. Installation, Training, Manuals:

Seller shall be responsible to carry out Installation & commissioning, Supervision and Demonstration of the goods. They shall provide required jigs and tools for assembly, minor civil works for the completion of the installation and Training of Consignee's representatives for operating and maintaining the equipment and Supplying required number of operation & maintenance manual for the goods. In case the category parameters are specifying any requirements regarding the installations , training and manuals the same shall also be applicable.

7. Electrical safety checking:

Sellers are required to make sure that they furnish the list of equipments for carrying out routine and preventive maintenance to buyer/consignee. They should make sure to periodically check the electrical safety aspects as per BIS Safety Standards or equivalent. In case they do not have required equipment for such testing should ensure that the equipments checked for electrical safety compliance through labs with facilities for such checking during every preventive maintenance call.

8. Software:

All software updates should be provided free of cost during warranty period.

2. General Terms and Conditions-

2.1 This contract is governed by the General Terms and Conditions, conditions stipulated to this Product/Service as provided in the Marketplace.

2.2 This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable

3. Buyer Added Bid Specific Terms and Conditions-

3.1 Buyer Added Bid Specific ATC:

Buyer Added text based ATC clauses

File No:-NEIGR/S&P/ O-02/2021-22-pt

Agenda C11 of 58th PC held on 12 th and 13 th May,2022

Scope of work & Document details: for Buy back Cases

A	Following mandatory documents must be attached in the bid document as specified, failing which bid will be treated as" Non-Responsive"
1	Cost of spares, consumables and accessories not covered under warranty and CMC period shall be offered as percentage value of the system/Unit in the Technical Bid ATC1/2
2	Documents with regard to Details compliance statement to be attached At "Additional Doc 2(Requested in ATC)"
3	Documents with regard to Original Literature, Product catalogue ,Technical datasheet from the firm/O.E.M with Highlighting as per the technical specification must attach At "Additional Doc 3(Requested in ATC)"

4	Documents with regard to list of Offering/Quoted items mentioning make, model & quantity of each items must be "Additional Doc 4(Requested in ATC)"
B	Warranty and Maintenance
1	Warranty for 5 years followed by CMC for 5 years including Spares & service for all the items supplied in this particular tender including third-party items and turnkey works .
2	Mandatory 2 PMs / Year with unlimited breakdown calls has to be attended by the Bidder/manufacturer throughout the warranty & CMC period at site.i.e. NEIGRIHMS, SHILLONG.
3	Duly signed Mandatory PM reports has to be submitted periodically, failing which necessary action will be initiated as per term& condition of the tender.
3	E-bidder have to adhere to Government of India, Ministry of Finance, PPD division Public procurement order OM F.No.6/18/2019-PPD dated 23rd July,2020 inserting Rule 144(Xi)in GFR 2017 ,No 1 dated: 23/7/2020 and subsequent Orders No 2 & 3 or as amended from time to time , failing which the bids shall be treated as non-responsive.

Minimum Reserve Value for buy back of the old system

Sl. No.	Description of Stores Make	Qty.	Minimum Reserve Declared Value for the total quantity mentioned
1.	Visual Filed Analyzer (MAKE: CARL ZEISS MODEL: HFA 750i)	02 nos	Rs 4,98,131
<p>Note:</p> <ul style="list-style-type: none"> - The price offered in the e-price bid /BOQ shall be considered as <u>inclusive of the buy back value.</u> - The buy back value of the system /assets should <u>also be indicated in the AT C-1 & financial Document as percentage of the offered FOB /Basic Cost</u> of the system /assets in order to arrive at Book /Reserve value for the record of the Institute. - The buy back value should essentially cover the Minimum Reserve Declared Value. -The Institute reserve the <u>right to trade or not to trade</u> the old existing machines offered while purchasing a new one. 			

B.Buyer Added Bid Specific Terms and Conditions

1. Generic

End User Certificate: Wherever Bidders are insisting for End User Certificate from the Buyer, same shall be provided in Buyer's standard format only.

2. Generic

Experience Criteria: The Bidder or its OEM (themselves or through reseller(s)) should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

3. Generic

IT equipment shall be IPv6 ready from day one.

4. Generic

Installation, Commissioning, Testing, Configuration, Training (As applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorized Reseller.

5. Generic

Upload Manufacturer authorization: Wherever Authorized Distributors are submitting the bid, Manufacturers Authorization Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and Phone No. r required to be furnished along with the bid.

6. Generic

The successful bidder has to supply all essential accessories required for the successful installation and commissioning of the goods supplied. Besides standard accessories as per normal industry practice, following accessories must be part of supply and cost should be included in bid price: All the items and accessories as per Technical Specification.

7. Generic

The Buyer has an existing set up / inventory of similar products. The offered / supplied product must be compatible with existing system. The bidder has to ensure Compatibility of the supplied items or shall have to include in the supply the necessary hardware / software to make them compatible at no extra cost to the buyer. The details of items with which compatibility is required are as under: all the spares Including UPS, PC, battery, Printer, Probes & upgradation of System Software & third party Software

8. Scope of Supply

Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods , Training of operators and providing Statutory Clearances required (if any)

9. Turnover

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

10. Turnover

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

11. OEM

IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

12. Purchase Preference (Centre)

As per DPIIT notification at the time of e-tender , bidding or solicitation the bids shall be required to indicate percentage of local content and provide self-certification (by Director/ Company Secretary) and also give details of the location/s at which value addition is made". Since the bidder here is not the local supplier, the same was required to be obtained from the "Class-I local supplier /Class II local supplier"

Further the details of Calculations of local content areas under:

Question 1: How to calculate Local Content?

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Answer: Para 2 of the PPP-MII Order, 2017 (as amended on 16.09.2020) defines local

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content as

Local content' means the amount of value added in India which shall, unless otherwise prescribed by the Nodal Ministry, be the total value of the item procured (excluding net domestic indirect taxes) minus the value of imported content in the item (including all customs duties) as a proportion of the total value, in percent.

Mathematically,

Local content = (Sale price - Value of imported content) * 100/ Sale price

Where, "Sale price" means price excluding net domestic indirect taxes and "Value of imported content" means price of imported content inclusive of all customs duties

Question2. How to calculate Local Content in bids involving supply of multiple items from single bidder?

Answer: In case of bids requiring supply of multiple items (say "X1", "X2" and "X3") by a single bidder, the local content in the bid shall be

Local content = ((Sale price of "X1" - Value of imported content in "X1") + (Sale price of "X2" - Value of imported content in "X2") + (Sale price of "X3" - Value of imported content in "X3")) * 100/ (Sale price of "X1" + Sale price of "X2" + Sale price of "X3")

13. Service & Support

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

14. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

15. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

16. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates/ documents sought in the Bid document, ATC and Corrigendum if any.

17. Certificates

The bidder or the OEM of the offered products must have BIS/WHO-GMP/ CDSCO Indian certification or alternate certification as recognized by Government of India

18. Certificates

Material Test Certificate Should Be Sent Along with The Supply. The Material Will Be Checked by Buyer's Lab & the Results of the Lab will be the Sole Criteria for Acceptance of the Item.

19. Certificates

The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.

20. Certificates

21. Warranty

Bidder / OEM has to give an undertaking that after expiry of warranty period, it will provide Comprehensive Maintenance Service for next 5 years for the offered products at the rate not more than 5% of contract price per annum. Buyer reserves the right to enter into a CMC agreement with the Successful Bidder / OEM after expiry of the Warranty period at above mentioned rate and the payment for the CMC charges would be made Biannually after rendering of the CMC Services of the relevant CMC period. Performance Security of the successful bidder shall be forfeited if it fails to accept the CMC contract when called upon by the buyer. CMC would include cost of all the spares including UPS, PC, battery, Printer, Probes & upgradation of System Software & third party Software (Upload the undertaking). The original Performance Security of contract will be returned only after submission and verification of AMC Performance Security for 5% of total CMC value valid up to CMC period plus 2 months (if there is no other claim).

22. Warranty

Warranty period of the supplied products shall be 5 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

23. Warranty

Over and above the normal Warranty terms as per GeM GTC, the successful bidder / OEM shall have to provide Comprehensive Warranty during the entire Standard warranty period as per contract. : The comprehensive warranty shall be covering the following scope all the spares including UPS, PC, battery, Printer, Probes & upgradation of System Software & third party Software (Upload an undertaking with the bid confirming compliance by the bidder if Bidder is taking onus of this compliance. In case OEM is taking onus of this compliance, OEM undertaking is to be uploaded along with Bidder undertaking)

24. Warranty

Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.

25. Warranty

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days' time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

26. Past Project Experience

For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:

- Purchase Order copy along with Invoice(s) with self-certification by the bidder that supplies against the invoices have been executed.
- Execution certificate by client with order value.
- Any other document in support of order execution like Third Party Inspection release note, etc.

27. Past Project Experience

The Bidder / OEM (themselves or through reseller(s)), should have executed project for supply and installation / commissioning of same or similar Category Products during preceding 3 financial years (i.e. current year and two previous financial years) as on opening of bid, as per following criteria:

- Single order of at least 35% of estimated bid value; or
- Two orders of at least 20% each of estimated bid value; or
- Three orders of at least 15% each of estimated bid value.

Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders should be uploaded with bid. In case of bunch bids, the Category related to primary product having highest bid value should meet this criterion

Bidders can also submit the EMD with Account Payee Demand Draft in favour of NEIGRIHMS EMD SECURITY DEPOSITS payable at MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA . Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within Bid End date & time / Bid Opening date & time.

29. Forms of EMD and PBG

Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C (Name of the Buyer). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to upload scanned copy/ proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within Bid End date & time / Bid Opening date & time.

30. Forms of EMD and PBG

Bidders can also submit the EMD with Banker's Cheque in favour of NEIGRIHMS EMD SECURITY DEPOSITS payable at MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA . Bidder has to upload scanned copy / proof of the BC along with bid and has to ensure delivery of hardcopy to the Buyer within Bid End date & time / Bid Opening date & time.

31. Forms of EMD and PBG

Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name NEIGRIHMS EMD SECURITY DEPOSITS Account No. 30270200000027 IFSC Code BARB0MAWDIA Bank Name BANK OF BARODA Branch address MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA . Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

32. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of NEIGRIHMS EMD SECURITY DEPOSITS payable at MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA . After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

33. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of NEIGRIHMS EMD SECURITY DEPOSITS A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

34. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name NEIGRIHMS EMD SECURITY DEPOSITS Account No. 30270200000027 IFSC Code BARB0MAWDIA Bank Name BANK OF BARODA Branch address MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA. Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.

(C) 35. Additional Terms and conditions & Scope of Work for CMC

Tenderer/Vendors/contractor should note that the following terms and conditions will apply specifically in addition to the Rules and the Regulation as applicable to such provide services in the Government of India.

1. Comprehensive Annual Maintenance Contract must include Labour, spares & Preventive Maintenance of all the excluding of battery, Accessories/Consumables
2. The terms and conditions of the tender and the agreement executed will be binding on the vendor/contractor. This offer is being issued in accordance with the terms & conditions of NEIGRIHMS /Government of India and in the manner specified herein shall operate to create a specific contract between the vendor/contractor (with whom the contract referred to) on one part and NEIGRIHMS, Shillong, on the other part.
3. The required spares to be replace must be genuine and certified from the OEM.
4. Repairs to be undertaken should be within specified configuration and maintaining the integration on internal circuit

of equipment, any deviation on configuration/ specification the repair will not be acceptable. After repairs, a certificate to the effect that the equipment is in working order and safe for patient care and non-hazardous for the handler shall be submitted.

mitted by the CMC holder.

5. Tenderer/Vendors/contractor is responsible to provide electrical and patient safety certificate after major repair of equipment which are used for direct patient care.
 6. The system must be checked & calibrated after every spare changes and detail service report must be submitted to the user & BME.
 7. 2 nos of Periodic preventive maintenance is mandatory irrespective of unlimited service /breakdown calls.
 8. Same /Similar Standby system must be provided by the bidder if the system needs to send to workshop for any major repair.
 9. Receipt of this offer may be acknowledged and a copy duly signed/stamped by the authorized signatory should be submitted before finalization of the agreement.
 10. The Performance security shall be denominated in any one of the forms namely Account Payee Demand Draft or Fixed Deposit Receipt drawn from any nationalized bank in India or Bank Guarantee issued by a nationalized bank in India, pledge in favor of Deputy Director, NEIGRIHMS, and Shillong-793018 for an amount equivalent to 3% of the total cost of annual CMC. The validity of the Fixed Deposit receipt or Bank Guarantee will be upto 2 months beyond CMC period.
11. It may also be noted that there should be no negligence in providing services of any type, if any, complaint is received the contract will be terminated with immediate effect.
12. There will be 98% uptime warranty during CMC period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend CMC period by double the downtime period. The vendor shall ensure optimum uptime of the system during CMC period, failing which the initiate shall initiate stern action, as deemed fit.
 13. During Comprehensive Maintenance Contract period, the supplier shall visit at each consignee's site for preventive maintenance including testing and calibration as per the manufacturer's service/ technical/ operational manual. The supplier shall visit each consignee site as recommended in the manufacturer's manual, but at least once in 6 months commencing from the date of the successful completion of warranty period for preventive maintenance of the goods.
 14. Processing of bill may be considered on yearly basis with satisfactory report from the user department. The AM C/CMC bills should be certified by the concerned Head of the Department/ In-Charge, BME and the respective DM S/MS.
 15. Software updates should be provided free of cost during CMC. The first service call by the team of service engineers should be within 7 days of issue of this order.
 16. Settlement of disputes - Director, NEIGRIHMS or his authorized representative shall be the final authority in all disputes and decision will be binding on all concerned.
 17. All other terms & conditions are as per award of contract mentioned in pre-page.
 18. Bidders are required to sign the CMC contract agreement within 15 (fifteen) days from the issue of the letter of award/supply order, failing which EMD/security deposit may be forfeited or Contract declared null and void.

Prebid:-E-Procurement Cell, Ground Floor, Director block, NEIGRIHMS Shillong-793018 Tel:0364-2538032 or through V C link

Technical Specification for Visual Field analyzer

The system should have following features

- a) High quality Goldman standard automated full field Perimetry of International standard with bowl size radius =30cm.
- b) Computer & Monitor should be integrated in the perimeter (No external computer).
- c) Stimulus size I, II, III, IV & V.
- d) Background illumination 31.5 Asb.
- e) Maximum temporal range 80Deg.
- f) Suitable for central 30, neurological tests as well as full field testing.
- g) Central field test patterns 30-2, 24-2, 10-2, Macula.
- h) Peripheral field test pattern 60-4, Nasal Step, custom test.
- i) Threshold test strategies full threshold, SITA standard, SITA Fast, Full threshold, Fast Pack, SITA-SWAP.
- j) Screening field test P-60, FF-80, FF-120, FF-240, Nasal Step for periphery.
- k) Screening test strategies Two zone, Three Zone and Quantify Defects.
- l) Glaucoma hemi field test, Heijl-Krakau blind spot monitor
- m) Video eye monitoring, Gaze Tracking monitoring system,
- n) Vertex Monitoring and Head Tracking.
- o) Touch screen on CRT Monitor, Keyboard & provision of external monitor & Keyboard.
- p) Internal hard disk drive.
- q) Stimulation duration 200ms, wavelength Broad band visible light
- r) Stimulus/Background colour White on White.
- s) SWAP (Blue on Yellow) perimetry, Auto Pupil Measurement.
- t) Kinetic testing & Custom Kinetic testing.
- u) Motorised chinrest, Motorised table, Laser Jet Printer
- v) Glaucoma Progression Analysis (GPA) Software for Monitoring disease progression. With visit wise graph & Visual Field Index (VFI).
- w) RelEye monitor.
- x) Automated liquid Trial Lens (AutoTLC).
- y) Forum Software for Archiving & Offline analysis of patient data & GPA analysis etc.
- z) HFA DICOM Gateway.

3.2 Buyer Added Bid Specific ATC:

Buyer uploaded ATC document [Click here to view the file.](#)

Note: This is system generated file. No signature is required. Print out of this document is not valid for payment/transaction purpose.

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नोट: यह सिस्टम जनरेटेड फाइल है। कोई हस्ताक्षर की आवश्यकता नहीं है। इस दस्तावेज़ का प्रिंट आउट भुगतान/लेनदेन उद्देश्य के लिए मान्य नहीं है।



TO WHOM SO EVER IT MAY CONCERN

Carl Zeiss India (Bangalore) Private Limited
Regd. Office
Plot No. 3, Jigani Link Road
Bommasandra Industrial Area
Bangalore - 560 099, INDIA

Tel : 91-80-43438000
Fax : 91-80-43438229
E-mail : info.in@zeiss.com
Web : www.zeiss.co.in

CIN : U38125KA2009PTC049465

Glaucoma is a group of eye conditions that damage the optic nerve, the health of which is vital for good vision. This damage is often caused by an abnormally high pressure in your eye. Glaucoma is one of the leading causes of irreversible blindness. Glaucoma is also known to be hereditary and hence it is important to diagnose the disease early.

Visual Field Analyzer Model HFA3 860/850/840 is an ophthalmic diagnostic device use for the early detection and management of Glaucoma. The Visual Field Analyzer allows the ophthalmologists to perform the following test on Glaucoma suspects and Glaucomatous patients

- White on white perimetry
- Blue of Yellow perimetry test -for early detection
- SITA Faster 24-2C test which allows to detect any visual field changes in the macula area
- Guided Progression Analysis (GPA) which
 - highlights any changes in the visual field that represent larger than clinical variability
 - provide plain language messages whenever changes show consistent and statistically significant visual loss
- Can be connected to FORUM Data Management system
 - to compare the functional changes with the structural loss.
 - Streamline Clinical workflows reducing patient wait & testing time

To provide all these functionalities, the instrument has h/w components as well as s/w components. ZEISS develops these s/w components as modules/components that are then loaded on the instrument to provide these functionalities. For our calculation of the contribution of s/w in the given product we will assume that h/w and s/w contribute equally. So, the value of all the s/w components put together would be 50% of the value of the complete product. This would amount to Rs XXXX.

ZEISS develops these proprietary s/w which are optimized to work on our h/w. This s/w HFA3 850 is built on a s/w platform known as Generic device that provides the following functionality –

- Software framework for the device functionalities
- Startup activities to manage calibration of the device, patient data consistency and network connectivity
- Patient management to manage and deliver the above-mentioned device functionalities

Ahmedabad :
101, 1st Floor
Sun Square Building
Near N. H. Road
Off C. G. Road, Navrangpura
Ahmedabad-380009, INDIA
Tel. : 91-79-40320301
Fax : 91-79-40320303

Chennai :
SP 76, Ambattur Industrial
Estate, Ambattur Taluk
Chennai - 600058, INDIA
Tel. : 91-44-61750100

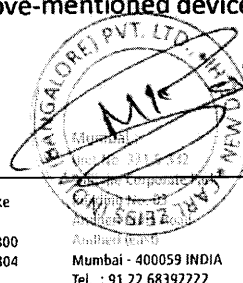
Hyderabad :
Krishnama House, No. 8-2-418
5th Floor, Road No. 7
Hyderabad - 500 034, INDIA
Tel : 91-40-23354191
Tel : 91-40-23354196
Fax : 91-40-23354077

Kolkata :
Victoria Park
Plot 37/2, Block GN
Sector V, Salt Lake
Kolkata 700 091 INDIA
Tel (9th Flr): 91-33-40612800
Tel (G Flr) : 91-33-40612804

Mumbai :
400059 INDIA
Tel. : 91 22 68392222

New Delhi :
A-26/6, Mohan Co-operative
Industrial Estate
Mathura Road
New Delhi - 110044, India
Tel : 91-11-45156000
Fax : 91-11-45156010 / 11

Pune :
CIS No 4270
Bhamburda
Chinchwad
Pune - 411033, INDIA
Tel. : + 91 20 2735392



Cont. 2

ZEISS

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Carl Zeiss India (Bangalore) Private Limited
Regd. Office
Plot No. 3, Jagan Link Road
Bommasandra Industrial Area
Bangalore - 560 099, INDIA

Tel : 91-80-43438000
Fax : 91-80-43438279
Email : info.in@zeiss.com

CIN: U33125KA2009PTC049465

- UI themes and UX framework to support add, search, edit including merge or reassign view, delete patients and system settings to control the device functionalities
- Clinical workflow framework to support today's patient worklist, selection of test strategies including device feature control through customer purchased licenses
- Visualization of test results and performing GPA analysis
- Physical connectivity with network interfaces and printers
- Connectivity with DICOM enabled PACS or Hospital data management system
- Connectivity with ZEISS interfaces such as FORUM & FORUM Glaucoma Workplaces
- Measurement data export to external USB storage media
- Complete data management for patient information
- Roles and profiles for authorized device users (Doctors, Operator and Service)
- Service functionalities to provide offline and online customer service with authorized Zeiss Service representatives
- Shutdown activities to manage patient data backup and graceful shutdown of the device

For calculation of value, we can assume that Generic device s/w is 50% of the entire s/w that is present in HFA3 860/850/840. Generic Device (GD) is completely developed and supported by the s/w development team in Centre for application and research, India (CARIn). Hence the contribution from the team in India would amount to a value of Rs YYYY in each of the instrument which is 25% of the value of the entire instrument.

For Carl Zeiss India (Bangalore) Pvt. Ltd

(Authorized Signatory)

Ahmedabad :
101, 1st Floor
Sun Square Building
Near New Hotel
Off C. G. Road, Navrangpura
Ahmedabad-380009, INDIA
Tel : 91-79-40320301
Fax : 91-79-40320303

Chennai :
SP 76, Ambattur Industrial
Estate, Ambattur Taluk
Madhavilur, District, Chennai
Chennai - 600058, INDIA
Tel : 91-44-61750100

Hyderabad :
Krishnama House, No, 8-2-418
5th Floor, Road No 7
Banjara Hills
Hyderabad - 500 034, INDIA
Tel : 91-40-23354191
Tel : 91-40-23354196
Fax : 91-40-23354077

Kolkata :
Victoria Park
Plot 37/2, Block GN
Sector V, Salt Lake
Kolkata 700 091, INDIA
Tel (9th Flr): 91-33-40612800
Tel (G. Flr) : 91-33-40612804

Mumbai :
Unit No. 331 & 332
Solitaire Corporate Park
Building No. 03
Andheri Kurla Road
Andheri (East)
Mumbai - 400059 INDIA
Tel : 91 22 68392222

New Delhi :
A-26/6, Mohan Co-operative
Industrial Estate
Mathura Road
New Delhi - 110044, India
Tel : 91-11-45156000
Fax : 91-11-45156010 / 11

Pune :
CTS No. 4270
Elpro Campus
Chinchwad Gaon
Chinchwad
Pune - 411033, INDIA
Tel : + 91 20 2735392

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